



Worldline Wireless Managing Your Data Guide

TOPPING UP YOUR DATA

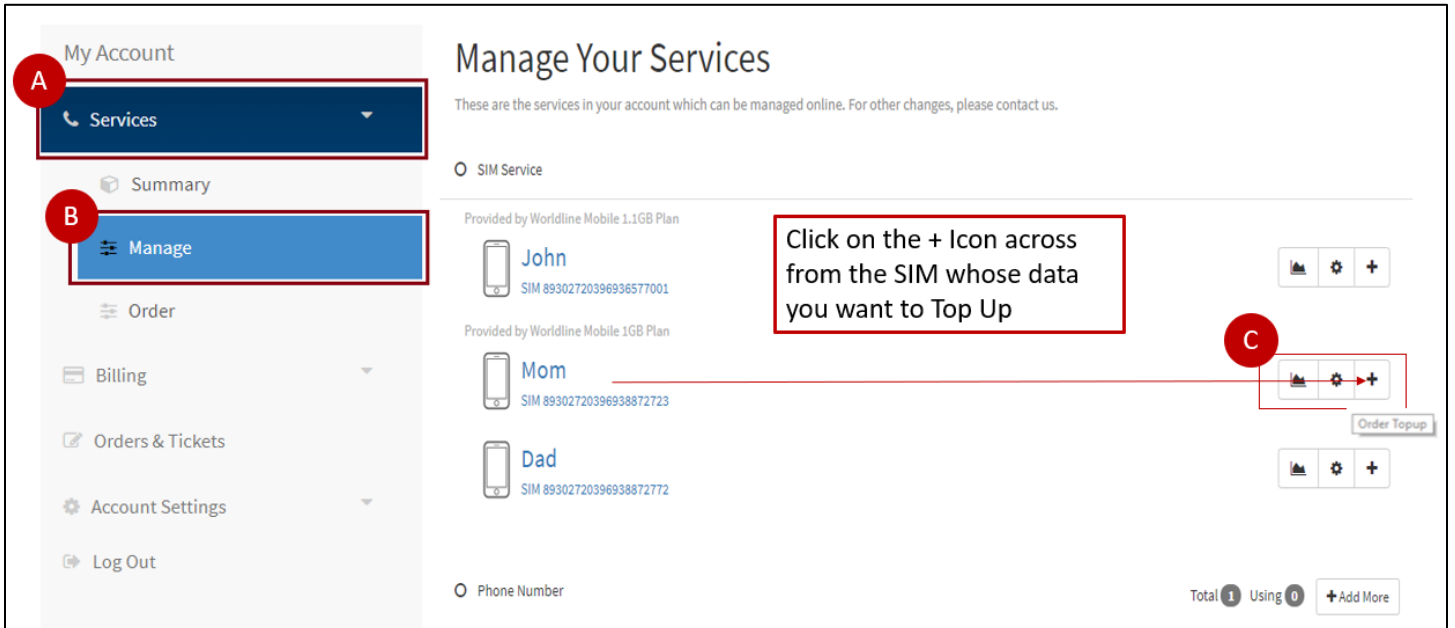
Last Updated: Friday, August 21, 2020

Managing Your Data – Top Up Guide

Once you've begun using your data, there is a feature built in to your online portal "My Account" that allows you to monitor your usage. This can be very helpful to decide on whether or not to top up your account when you are close to running out of data.

TOPPING UP YOUR WIRELESS DATA

1. After you've logged in to your account at <https://www.worldline.ca/myaccount/login>, navigate to services and select Manage from the drop-down menu. You'll then be able to see all the phones you have purchased the data for.
2. Click on the + Icon across from the SIM you want to top up.



My Account

- A** Services
- Summary
- B** Manage
- Order
- Billing
- Orders & Tickets
- Account Settings
- Log Out

Manage Your Services

These are the services in your account which can be managed online. For other changes, please contact us.

SIM Service

Provided by Worldline Mobile 1.1GB Plan

- John**
SIM 89302720396936577001
- Mom**
SIM 89302720396938872723
- Dad**
SIM 89302720396938872772

C Click on the + Icon across from the SIM whose data you want to Top Up

Total **1** Using **0** + Add More

Managing Your Data – Top Up Guide

3. You will now be on the Top UP ordering page
 - a. Click on the **Add** button to start the order.

Order Mobile Data Topup

Step 1/3 : Select Plan

Select Your Plan

Worldline Mobile 1GB Topup

Sim Data Topup

One-Time Fee: \$10.00

Add

4. You will now be in the Placing order Page
 - a. For Security reasons, you must enter the 3-digit CVV number on the back of your credit card
 - b. Click on Place Order

Worldline Wireless 1GB Topup - \$10.00

- Please note - this data topup will expire on your monthly plan auto-renew date
- Top ups are non-transferrable nor can be split between accounts

Order Cost

One Time Fee	\$10.00
Taxes (HST, ON)	\$1.30
Total	\$11.30

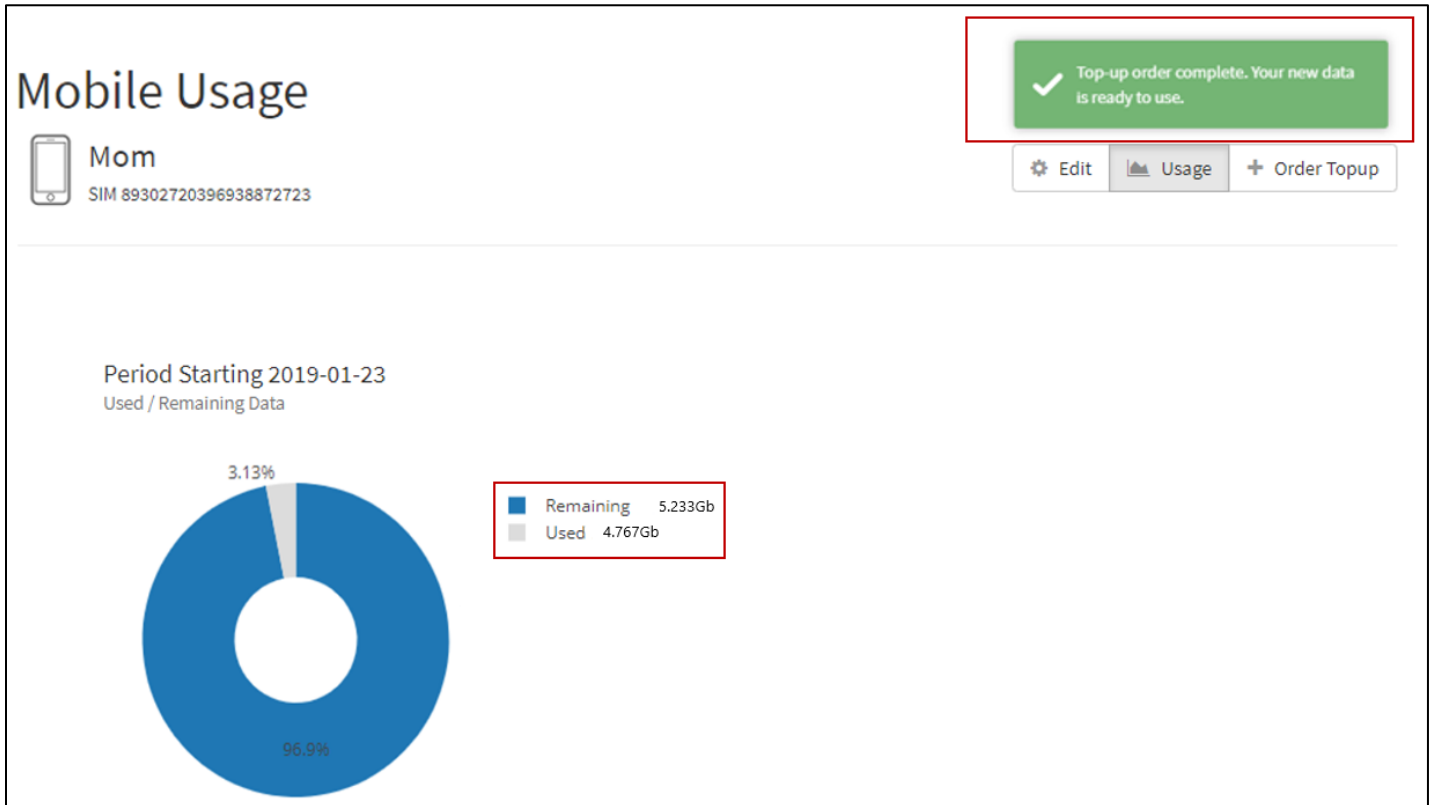
Payment Method

Payment Type	Credit Card
Credit Card	518116xxxxxx9385
CV2	<input type="text"/> REQUIRED

Place Order

Managing Your Data – Top Up Guide

5. Congratulations! Your order is complete. You will now be taken to the Mobile Usage Page to see how much you have remaining to use.



ADDITIONAL NOTES

1. Your top up is only usable for this billing cycle. Your top up will expire at your service's renewal/billing date. We recommend that you select the appropriate top up.
2. Top ups are non-transferrable nor can be split between accounts.

For more information regarding Worldline's Terms and Conditions, please visit -> <https://www.worldline.ca/legal/terms-and-conditions/>