



Worldline Wireless Managing Your Data Guide

MONITORING YOUR USAGE

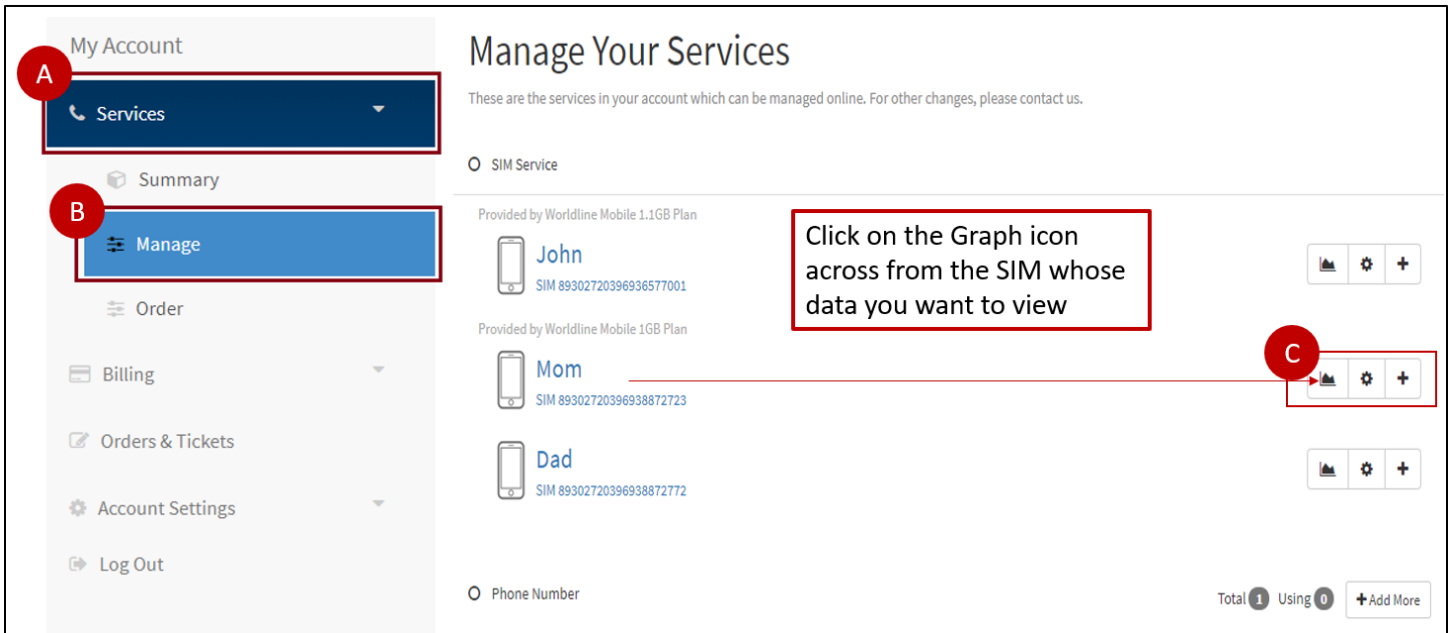
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Managing Your Data – Usage Guide

MONITORING YOUR USAGE

Once you've begun using your data, there is a feature built in to your online portal "My Account" that allows you to monitor your usage. This can be very helpful to decide on whether or not to top up your account or manage your usage differently.

1. After you've logged in to your account at <https://www.worldline.ca/myaccount/login>
 - a. Navigate to Services
 - b. Select Manage from the drop-down menu. You'll then be able to see all the phones you have purchased the data for.
 - c. Click on the Graph icon across from the SIM whose data you want to view.



The screenshot shows the 'My Account' sidebar on the left and the 'Manage Your Services' main content area on the right. The sidebar contains a 'Services' dropdown menu (labeled A), a 'Manage' option (labeled B), and other account management options. The main content area displays a list of SIM services for 'John', 'Mom', and 'Dad', each with a graph icon, settings gear, and plus sign (labeled C). A red box highlights the graph icon for 'Mom' with the text 'Click on the Graph icon across from the SIM whose data you want to view'. At the bottom right, there is a summary: 'Total 1 Using 0 + Add More'.

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2. In the Top Section you'll notice a Pie Chart with 3 indicators:
 - a. The Period Starting represents when this monthly cycle began.
 - b. The Remaining/Used section tells you how much data you have left (remaining) and how much you have already used.
 - c. A shortcut to Order Top Ups if you are close to using all your data and need more for the remainder of this monthly cycle. Also, a short cut to Edit your Services.

Mobile Usage



Mom

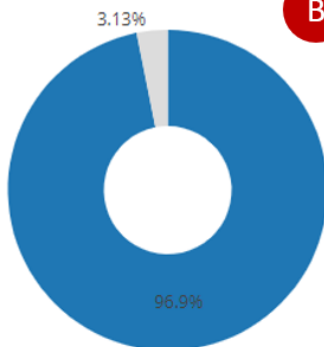
SIM 89302720396938872723

C

Edit Usage + Order Topup

A

Period Starting 2019-01-08
Used / Remaining Data



B

Remaining 1983.92 MB
Used 64.08 MB

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3. In the Bottom Section you'll notice a Graph Bar that helps you to monitor your usage over time.
 - a. The Graph bars are separated by month based on the start of your billing cycle.
 - b. Each bar is also segregated by upload and download data usage for additional information.

